

## STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

JUDICIAL PURCHASING OFFICE 670 NEW LONDON AVENUE CRANSTON, RHODE ISLAND 02920 TEL: 401-275-6527 FAX:401-275-6530

## B2017007 ADDENDUM #1 Electronic Filing System Consultant Services Date of Addendum: 8/10/2017

## NOTICE TO ALL POTENTIAL RESPONDENTS

This addendum is issued to modify the previously issued bid documents and/or given for informational purposes, and is hereby made a part of the bid documents. The original RFP documents and any previously issued addenda remain in full force and effect, except as modified by this Addendum, which is hereby made part of the RFP. Respondent shall take this Addendum into consideration when preparing and submitting its Proposal.

This addendum addresses questions received in the Judicial Purchasing Office on August 4, 2017.

- 1. Is the process review limited to external pro se litigant access and services? Anything that is available to enhance the SRL's experience with the court.
- During the information gathering phase what is the estimated number of departments/users involved?
   Supreme, Superior, Family, District, WCC, RITT; 1 to 2 SME's per court.
- 3. Will Tyler Technologies be available to answer questions about the current Electronic Filing systems?

  Yes, we would have to schedule an appointment.
- 4. Approximately how many different services/processes will be within scope of the efficiency review?
  We expect the consultant would provide a list so that we could choose what we want to do or we could work from that list.