

Update on critical e-mail issue for new registrants of electronic filing system

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Today, when many attorneys registered for the first time to use the File & Serve electronic case filing system, administered by Tyler Technologies, they did not receive the confirmation e-mail notifications from the site. This may be attributable to spam filters or other firewall safeguards on your e-mail systems. To resolve this, we call your attention to an important step before registering.

Be sure to “whitelist” the e-mail address no-reply@tylerhost.net in order to receive e-mail notifications. This may be done by you or your IT department.

Whitelisting an e-mail address adds the address to a list, or register, of safe e-mail addresses that will stop spam software from preventing delivery. For basic steps on how to do this, please click [here](#).