

Help with the Public Access Portal to Case Information

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To the members of the Rhode Island Bar:

The Judiciary has established a special e-mail address for attorney help with the Public Access Portal only. That address is PublicAccessPortalHelp@courts.ri.gov.

The Public Access Portal is the point of entry for electronic access to case information from the Rhode Island Judiciary's database whether at the courthouse or remotely. The database is an electronic collection of court records displayed as a register of actions or docket sheet. It is not for electronic case filing, which is a separate system operated by Tyler Technologies requiring a separate registration. For help or support with the Electronic Filing System, please contact Tyler Technologies [here](#).