

FREQUENTLY ASKED QUESTIONS

DISTRICT COURT ONLINE PAYMENTS

Question: What web browsers and versions does the online payment site support?

Answer: Internet Explorer 7.0 and 8.0, Safari 4.0 and 5.0, Fire fox 3.5 and 3.6, and Chrome 6.0 and 7.0.

Question: Who do I contact regarding case information?

Answer: Please contact the District Court Clerk's Office where your case is located. The locations are as follow:

Second Division	45 Washington Square, Newport, RI 02840, (401) 841-8350
Third Division	222 Quaker Lane, Warwick, RI 02886, (401) 822-6750
Fourth Division	4800 Tower Hill Road, Wakefield, RI 02879, (401) 782-4131
Sixth Division	One Dorrance Plaza, Providence, RI 02903, (401) 458-5400

Question: What forms of payment are accepted online?

Answer: Payments can be paid online by Visa, MasterCard, or Discover. There is a \$5.25 processing fee per case payment when paying by credit card.

Question: Can I use my debit card to make a payment?

Answer: Yes, provided there is a Visa, MasterCard, or Discover logo on the card.

Question: How will I know my payment has been received?

Answer: If you supply your email address, you will receive an email confirmation of payment and receipt after making your payment.
