

RHODE ISLAND SUPREME COURT
APPELLATE MEDIATION PROGRAM EVALUATION

1. What role did you have in the process? Appellant/Appellant's Counsel Other
 Respondent/Respondent's Counsel
2. Was the client(s) present at mediation? Yes, by phone Yes, in person No
3. Over how many sessions did the mediation occur? 1 2 3+ session was continued
4. On average, how long did each session last? <1 hour 1-2 hours 2-3 hours 3+ hours
5. Type of civil case: _____
6. What was the result of the mediation process? (Check all that apply) Increased communication
 Settled all issues Settled some issues Added issues
 Narrowed issues Abandoned some issues No settlement was reached
7. If the case did not settle, please describe the reason(s) why: Problem(s) too severe
 Made problems worse Increased anger Not everyone willing to try
 Prefer formal Court decision Didn't like mediator's approach Other _____
8. What could have been done to improve settlement chances? _____

9. If the case settled, are you satisfied with the agreement? (Check all that apply)
 Yes, I am satisfied with the agreement. No, but I think it was the best option available.
 I think this agreement will last. I do not think this agreement will last.
 I believe that this agreement was a mistake. Why? _____
10. Mediator-justice name: _____
11. The mediator-justice: Remained neutral Did not remain neutral
 Understood our concerns Did not understand our concerns
 Told us what to do Helped us decide what to do Did not help us decide
 Told us options Helped us generate options Did not help us generate options
12. What qualities or skills were used that were most helpful? _____

13. What could the mediator-justice have done differently? _____

14. Would you use this mediator-justice again? Yes No
15. Would you recommend this program to others? Yes No
16. On a scale of 1 to 10, how would you rate your overall experience with the Appellate Mediation Program?
1 2 3 4 5 6 7 8 9 10
Extremely Dissatisfied *Extremely Satisfied*
17. Additional comments or suggestions: _____

